

WARNING LETTER FOR COUNTERFEIT AND FAKE PRODUCT OF HITACHI BRAND

Dear Valued Customers,

First of all, Arçelik Hitachi Home Appliances Sales (Thailand) Ltd. (hereinafter referred to as "AHST") would like to thank its customers for trusting and supporting Hitachi products.

It has come to our attention that there are counterfeit versions of Hitachi Vacuum Cleaner and other fake products that are not available under Hitachi brand including Air Fryer and Blender currently being sold in various online marketplaces. These fake products do not satisfy our standards of quality assurance and product safety and cannot be warranted by us in any means.

To learn more about genuine Hitachi products, kindly refer to <https://www.hitachi-homeappliances.com/th-en/products/>.

In addition, to ensure the interests of our customers, we would like to recommend to buy genuine Hitachi products distributed at reputable electronics stores and authorized dealers only.

For any questions or inquiries, kindly contact our Company at phone number (66) 02-335-5455.

We are looking forward to continuing to receive the support and trust of our valued customers for Hitachi brand products.

Sincerely,



Mr. Sittipong Jameekornkul

Managing Director,

Arcelik Hitachi Home Appliances Sales (Thailand) Ltd.